### Contact address for inspection or repair of combustion appliances, ventilation fans, etc. (Fill-in form)

*Check the contact address for inspection or repair in the instruction manual or on the website of the appliance manufacturer.

<table>
<thead>
<tr>
<th>Product or appliance name</th>
<th>Manufacturer name</th>
<th>Date of Installation (year/month)</th>
<th>Contact for inspection or repair</th>
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### Contact address for LP GAS emergencies!

Contact address

Tel.

*Contact in an emergency is available 24 hours a day.

### LP GAS shop

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Foreign language versions (English, Portuguese, Chinese, Korean, Spanish) are available on the LP gas websites.

For more details, visit the homepage of the Liquefied Petroleum Gas Safety Commission. [http://www.lpg.or.jp/](http://www.lpg.or.jp/)
[Safety check points] to check on a daily basis.

**Check ventilation**
- Make a habit of ensuring ventilation when using gas appliances.

**Check the ignition**
- Accidents will occur if you forget to confirm proper ignition. Be sure to check visually!
- Accidents occur when gas accumulates in an appliance after repeated failures at ignition. Always be careful when attempting to ignite a gas appliance after failing the first few times.

**Repeated ignition/re-ignition**
- Is the battery dead?
- If it is difficult to light the appliance, contact an LP gas shop immediately to have the appliance checked.

**Going out**
- Facilities between the LP gas cylinders and the gas meter outlet are called "supply facilities", and the LP gas shop is responsible for inspecting, maintaining and controlling these facilities.
- Facilities between the gas meter outlet and your gas appliances are called "consumer facilities", and you are legally responsible for managing and controlling these facilities. Daily inspections, maintenance and control must be performed by the LP gas consumers themselves.

**Unused gas valve**
- Is the knob [Closed]?
- Put on gas valve covers to prevent the wrong valves from being opened.
- Is the gas valve covered with a rubber cap?

**Rubber hose**
- Are there any burn marks or cracks?
- Does the hose reach the red line on the gas valve?
- Is the hose firmly fastened with a hose band?

**CO alarm**
- Be sure to plug the alarm back in the plug outlet after using a vacuum cleaner etc.
- Is the plug detached?

**Gas leak alarm**
- By installing a gas alarm or CO alarm, you'll have peace of mind because you'll be alerted by a buzzer or voice message when there is gas trouble.
- CO alarms should be replaced every 5 years.

**Recommended steps to prevent snow damage**
- A regulator or gas meter can be damaged by snow. Please use a snow fence or check the cylinder hut.
- When removing snow from a roof, pay attention to avoid damaging the LP GAS facilities.

**Combustion appliances which intake and exhaust directly outdoors**
- Is the exhaust pipe detached?
- Is the exhaust port blocked?
- Is the end of the exhaust pipe set outdoors?

Please consult with your local LP GAS shop if you use a gas appliance with no safety device, or a water heater or bath heater with an exhaust pipe indoors.
What do you do when you smell gas?

Never use an ignition source
Never touch the switches of lights, ventilation fans, or other electrical appliances. These may spark and ignite fires.
Electrical switches tend to spark when turned off. Never touch them if you smell gas.

Open windows and doors wide to flush out the gas.
Check for gas accumulation at low places. Remember that LP GAS is heavier than air.

Close all gas and appliances valves.
Be sure to close the gas valve or gas cylinder valve.

Report the gas leak immediately.
Details to give when calling the “Emergency contact address”
Your name
Your address
A landmark to find your house
The condition of the site
Follow the instructions from the “Emergency contact” person.
Do not use any gas until safety is confirmed.

In the case of an earthquake, fire or disaster

When evacuating or if you smell gas, stop using the gas, and close all valves on gas appliances, as well as the main gas valve, gas meter valve and gas cylinder valve.

In the event of a gas leak or before evacuating
Gas valve
Gas meter valve
Gas cylinder valve
Inspections will be conducted in sequence to check for gas leaks and inspect gas cylinders in areas where houses and buildings have been damaged. Please cooperate with these inspections.

Always contact your local LP GAS shop when....
Request an inspection from the appliance manufacturer or LP GAS shop immediately.
Appliance inspections are free of charge, but if repairs or improvements are necessary, a fee may be required.
LP GAS Maintenance Services

As required by law, LP gas inspectors are dispatched on regular maintenance rounds to increase public awareness and to inspect and study safety conditions at consumer sites to promote safe usage of LP gas. Such activities are sometimes delegated by LP gas shops to certified maintenance organizations. Please cooperate with the inspectors from these maintenance organizations when they visit.

- **Public awareness**
  - LP GAS shop regularly sends out guidelines on usage and tips on preventing accidents.

- **Communication and handling in an emergency**
  - Prompt handling of gas leaks, etc.
  - LP GAS shop responds to all emergencies within 30 minutes free of charge.
  - Emergency contact is accessible 24 hours a day and on holidays.

© [Maintenance service] is provided free of charge. Fees will be charged for the repair or improvement of a [consumption facility].

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Do you know about the “LP Gas Safety System”? (Long-term usage product safety inspection system)

Since April 2009 an inspection system is provided for manufactured and imported “Specified Maintenance Products”.

When you purchase a specified maintenance product, be sure to register as an owner.

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**When your gas suddenly stops**

First, let’s check on safety and the reason the gas shut off.

**The gas supply is automatically shut off at times like these:**

- When an earthquake of around intensity 5 occurs while the gas is in use.
- When gas continues to be used for a long time, such as when an appliance hasn’t been turned off.
- When there is quite a lot of gas flowing, such when a rubber hose has come off.

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**Resetting the gas meter**

If there is a gas leak or you smell gas, do not try to reset the meter to use gas again. Contact your LP gas shop or the emergency contact address.

1. Close all appliance valves.
2. Press the reset button on the left side. The “ガス止” (Gas Supply Stopped) message goes out.
3. Letters on the LCD and the lamp begin flashing. Wait for one minute. The reset button may have a lamp on some meters.
4. The letters on the LCD and the lamp go out. Reset is complete. Gas can be used again.

*If gas was not in use, the gas supply is not shut off. If your gas is not usable after you complete the reset steps, do not repeat the reset procedure. Contact your LP gas shop for an inspection.*