**Contact address for inspection or repair of combustion appliances, ventilation fans, etc. (Fill-in form)**

Check the contact address for inspection or repair in the instruction manual or on the website of the appliance manufacturer.

<table>
<thead>
<tr>
<th>Product or appliance name</th>
<th>Manufacturer name</th>
<th>Date of Installation (year/month)</th>
<th>Contact for inspection or repair</th>
</tr>
</thead>
<tbody>
<tr>
<td>①</td>
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<td>②</td>
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<td>④</td>
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</tr>
</tbody>
</table>

**Contact address for LP GAS emergencies!**

Contact address

Tel

Contact in an emergency is available 24 hours a day.

**LP GAS shop**

Foreign language versions (English, Portuguese, Chinese, Korean, Spanish) are available on the LP gas websites.

For more details, visit the homepage of the Liquefied Petroleum Gas Safety Commission.

http://www.lpg.or.jp/

Liquefied Petroleum Gas Safety Commission

Ministry of Economy, Trade and Industry
[Safety check points]
to check on a daily basis.

- Check ventilation
  - Make a habit of ensuring ventilation when using gas appliances.

- Unused gas valve
  - Is the knob [Closed]?
  - Put on gas valve covers to prevent the wrong valves from being opened.
  - Is the gas valve covered with a rubber cap?

- Rubber hose
  - Are there any burn marks or cracks?
  - Does the hose reach the red line on the gas valve?
  - Is the hose firmly fastened with a hose band?

- Check the ignition
- Repeated ignition/re-ignition
- Going out
  - Accidents will occur if you forget to confirm proper ignition. Be sure to check visually!
  - Accidents occur when gas accumulates in an appliance after repeated failures at ignition. Always be careful when attempting to ignite a gas appliance after failing the first few times. If the battery dead? If it is difficult to light the appliance, contact a LP gas shop immediately to have the appliance checked.

- CO alarm
- Gas leak alarm
  - Be sure to plug the alarm back in the plug outlet after using a vacuum cleaner etc.
  - Is the plug detached?

- Recommended steps to prevent snow damage
  - A regulator or gas meter can be damaged by snow. Please use a snow fence or check the cylinder hut.
  - When removing snow from a roof, pay attention to avoid damaging the LP GAS facilities.

- Combustion appliances which intake and exhaust directly outdoors
  - Is the exhaust pipe detached?
  - Is the exhaust port blocked?
  - Is the end of the exhaust pipe set outdoors?

- To users of gas heaters and gas fan heaters
  - Be sure to open a window to ventilate for a few minutes once or twice every hour.

- Metered (volume) sale of LP gas

- Supply Facilities

- Consumer facilities

- Mass sale of LP gas

- Please consult with your local LP GAS shop if you use a gas appliance with no safety device, or a water heater or bath heater with an exhaust pipe indoors.
**What do you do when you smell gas?**

**Never use an ignition source**
- Never touch the switches of lights, ventilation fans, or other electrical appliances. These may spark and ignite fires.
- Electrical switches tend to spark when turned off. Never touch them if you smell gas.

**Open windows and doors wide to flush out the gas.**
- Check for gas accumulation at low places. Remember that LP GAS is heavier than air.

**Close all gas and appliances valves.**
- Be sure to close the gas meter valve or gas cylinder valve.

**Report the gas leak immediately.**
- Your name
- Your address
- A landmark to find your house
- The condition of the site

⚠️ Check the emergency contact address for your local LP GAS shop (for future reference).
⚠️ Contact in an emergency is available 24 hours a day.

**In the case of an earthquake, fire or disaster**

When evacuating or if you smell gas, stop using the gas, and close all valves on gas appliances, as well as the main gas valve, gas meter valve and gas cylinder valve.

**In the event of a gas leak or before evacuating**
- Gas valve
- Gas meter valve
- Gas cylinder valve

⚠️ Inspections will be conducted in sequence to check for gas leaks and inspect gas cylinders in areas where houses and buildings have been damaged. Please cooperate with these inspections.

**Always contact your local LP GAS shop when...**

- Request an inspection from the appliance manufacturer or LP GAS shop immediately.
- Appliance inspections are free of charge, but if repairs or improvements are necessary, a fee may be required.

<table>
<thead>
<tr>
<th>Flame</th>
<th>Operation</th>
<th>Appliance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flame is unstable</td>
<td>Flame goes out during use</td>
<td>Abnormal noise as the flame burns</td>
</tr>
<tr>
<td>Flame is yellow</td>
<td>Fire does not spread smoothly</td>
<td>A smell of gas</td>
</tr>
<tr>
<td>There is a part with no flame.</td>
<td>Flame flares up or explodes on ignition</td>
<td>A smell of exhaust gas during operation</td>
</tr>
<tr>
<td>Difficult to ignite</td>
<td>Doesn’t ignite</td>
<td></td>
</tr>
</tbody>
</table>
**LP GAS Maintenance Services**

As required by law, LP gas inspectors are dispatched on regular maintenance rounds to increase public awareness and to inspect and study safety conditions at consumer sites to promote safe usage of LP gas. Such activities are sometimes delegated by LP gas shops to certified maintenance organizations. Please cooperate with the inspectors from these maintenance organizations when they visit.

- **Public awareness**
  LP GAS shop regularly sends out guidelines on usage and tips on preventing accidents.

- **Communication and handling in an emergency**
  Prompt handling of gas leaks, etc.

  - LP GAS shop responds to all emergencies within 30 minutes free of charge.
  - Emergency contact is accessible 24 hours a day and on holidays.

  [Maintenance service] is provided free of charge. Fees will be charged for the repair or improvement of a [consumption facility].

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**When your gas suddenly stops**

First, let’s check on safety and the reason the gas shut off.

**The gas supply is automatically shut off at times like these:**

- When an earthquake of around intensity 5 occurs while the gas is in use.
- When gas continues to be used for a long time, such as when an appliance hasn’t been turned off.
- When there is quite a lot of gas flowing, such when a rubber hose has come off.

**Resetting the gas meter**

If there is a gas leak or you smell gas, do not try to reset the meter to use gas again. Contact your LP gas shop or the emergency contact address.

1. Close all appliance valves.
2. Check that all unused gas valves are closed.
3. Letters on the LCD and the lamp begin flashing.
4. Wait for one minute.

The reset button may have a lamp on some meters.

If gas was not in use, the gas supply is not shut off.
If your gas is not usable after you complete the reset steps, do not repeat the reset procedure. Contact your LP gas shop for an inspection.

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Do you know about the “LP Gas Safety System”? (Long-term usage product safety inspection system)

Since April 2009 an inspection system is provided for manufactured and imported “Specified Maintenance Products”.

When you purchase a specified maintenance product, be sure to register as an owner.

Products manufactured before April 2009 are not subject to statutory inspections, but a similar inspection can be performed for a fee if requested by a customer. Contact the appliance manufacturer.